

# UNITED STATES DISTRICT COURT DISTRICT OF HAWAII

## VACANCY ANNOUNCEMENT No. 2023-08

Position: CASE ADMINISTRATOR

Terms of Employment: Full-time, Excepted Service

Classification Level: Court Personnel System, CL 24-26

Table HI - Hawaii

Grade: CL 24-26 steps 1-61; Salary range: \$47,019 - \$92,942\*

Starting salary dependent on qualifications and experience. Promotion within

the noted classification range available without competition, based on

performance, budget, and needs of the office.

\*Salary noted above includes a 9.28% Hawaii Cost of Living Adjustment (COLA) for 2023,

subject to change annually.

Position Location: Office of the Clerk

**United States District Court** 

Prince Kuhio Federal Building and U.S. Courthouse

300 Ala Moana Boulevard Honolulu, HI 96850

Closing Date: Position open until filled.

Are you interested in a position that supports the federal Judiciary's mission of ensuring equal access under the law? Do you thrive in a team environment? The Clerk's Office of the United States District Court for the District of Hawaii is a career-oriented organization focused on providing exceptional service to the court, members of the legal community, and the general public. Whether launching or continuing a career in public service, the U.S. District Court is a great place to work with competitive salaries and benefits, a work schedule that promotes a work-life balance, access to a fitness center, and the opportunity to work with colleagues committed to fulfilling the important mission of administering justice in an efficient and effective manner. This position offers an excellent opportunity to advance a career in Federal court service. Currently we are seeking applicants for a full-time **Case Administrator** position.

The Case Administrator reports directly to the Operations Supervisor and is primarily responsible for maintaining and processing case information and managing the progression of cases from opening to final disposition, in accordance with approved internal controls, procedures and rules. The Case Administrator performs docketing, manages the progression of cases, maintains official case records, monitors the completion of required procedural steps, prepares case documents for appeal, reviews filed documents to determine conformity and takes appropriate action, ensuring that all orders and automated entries are appropriately and accurately docketed.

### **REPRESENTATIVE DUTIES:**

- Receive and review incoming/filed documents to determine conformity with appropriate rules, practices, and/or court requirements. Certify court documents.
- Manage the progression of cases and maintain the official case record in a timely and accurate manner, to include:

- o Assigning case numbers to judges;
- o Opening cases, closing cases and making summary entries of documents and proceedings on the docket;
- o Preparing and transmitting notices to appropriate parties;
- o Preparing warrants;
- o Verifying and issuing summons;
- o Check for prior prohibited filings and verify the attorneys authorization to practice;
- o Monitoring the completion of required procedural steps, related to the requirements of the Speedy Trial Act and the release of sealed documents;
- o Preparing case documents for appeal, ensuring that all orders and automated entries are appropriately and accurately docketed;
- o Performing quality control review of docketed entries and preparing deficiency notices to parties.
- Answer inquiries on case status and provide basic procedural information to the public, bar, and the Court. Assist the public in the use of the Court's electronic and case filing systems.
- Retrieve, scan, copy, file, and sort mail. Process mail. Process e-mail received from electronic filers.
- Prepare correspondence regarding case inquiries, docket sheets, and other file request requirements.
- Inform customers of required fees. Receive payments and issue receipts. Secure funds in the cash register. Balance cash drawer at the end of the day.
- Perform administrative, clerical tasks, and other duties, as assigned.

## **SALARY AND QUALIFICATIONS:**

Starting salary depends on qualifications, experience and court budget. This position is graded under the Court Personnel System.

### **Minimum Qualifications:**

Applicant must be a high school graduate and have a minimum of two years of general experience, defined as progressively responsible clerical, office or other work experience that indicates the possession of, or the ability to acquire, the particular knowledge and skills needed to perform the duties of the position. Applicant must also have one year of specialized experience, defined as progressively responsible clerical or administrative experience requiring the regular and recurring application of clerical procedures that demonstrate the ability to apply a body of rules, regulations, directives, or laws and involved the routine use of specialized terminology and automated software and equipment for word processing, data entry or report generation. Such specialized experience is commonly acquired when working in a law firm, legal counsel office, bank or credit firm, educational institution, social service organization, insurance company, real estate and title office, corporate headquarters or in a human resources/payroll operation.

Educational Substitutions - Education above the high school level may be substituted for required general experience on a year for year basis, but not for specialized experience, which requires hands-on work experience as defined above.

## **Qualified applicants will also:**

- Have the ability to communicate effectively (orally and in writing) with individuals and groups.
- Be highly motivated, personable, dependable, adaptable, and able to remain calm under pressure.
- Be able to type and use word processing and other computer programs utilized by the court, including but not limited to, Adobe and Excel.
- Excellent customer service skills.
- Ability to interact with a wide variety of people tactfully and courteously.
- Ability to work effectively as part of a team, providing assistance to co-workers and demonstrating a willingness to complete a wide variety of tasks as needed.
- Ability to maintain strict confidentiality, demonstrating sound ethics and good judgment at all times.
- A professional demeanor and appearance appropriate for a court environment is essential.

## **Preferred Qualifications:**

- Operational and/or administrative experience within the federal judiciary.
- Broad knowledge and understanding of policies and procedures of the court, and of federal and local rules.
- Bachelor's degree from an accredited college or university.

#### **CONDITIONS OF EMPLOYMENT:**

Applicants must be United States citizens or eligible to work in the United States. All application information is subject to verification. The selected candidates will be provisionally hired subject to successful completion of a background investigation by law enforcement agencies, which includes an FBI fingerprint check.

Court employees are required to adhere to the <u>Code of Conduct for Federal Judicial Employees</u>. This position is subject to mandatory electronic funds transfer for payroll direct deposit.

#### **TOTAL REWARDS & WORK-LIFE BALANCE:**

Salary: Depending on qualifications and experience, \$47,019 - \$92,942 (CL 24-26, steps 1-61).

Time off: 13 days of paid vacation the first three years, increasing with tenure thereafter, 13 sick days accrued per year, 14 paid holidays (including both federal and local holidays).

#### **BENEFITS**

Federal Pension and optional employer-matching and automatic contributions to the Thrift Savings Plan (similar to a 401K).

Choice of a variety of employer-subsidized federal health and life insurance options. Supplemental dental, vision, and long-term care coverage.

Flexible spending account to pay out-of-pocket health and dependent care expenses with income set aside tax-free from salary dollars.

Other Perks: Eligibility for Public Service Loan Forgiveness Program, public transit or parking subsidy, compensatory time, employee assistance program, reasonable and flexible work hours, potential for occasional telework, onsite cafeteria and gym.

See the United States Courts website for an overview of Federal Judiciary benefits.

#### **APPLICATION PROCESS:**

It is recommended that applications be submitted as soon as possible. To ensure consideration, qualified applicants must submit one of each of ALL of the following documents combined into a **single PDF**:

- 1) Letter of interest;
- 2) An updated resume;
- 3) A <u>completed and signed</u> AO-78 (Judicial Branch Federal Employment application), which is available from the Hawaii U.S. District Court website: <u>www.hid.uscourts.gov</u> under FORMS and "Miscellaneous, or on the Employment Page;" and
- 4) Three <u>professional</u> references with current contact information.

You must submit **ALL** required documents to be considered for this opportunity; incomplete packets will not be considered. Non-submission of the required documentation listed above or an incomplete application packet may disqualify applicant from further consideration.

Please submit as <u>one</u> PDF via email to: <u>careers@hid.uscourts.gov</u> with subject line: *VA 23-08 Case Administrator (your name).* 

Due to the anticipated high volume of applicants, the U.S. District Court will only communicate with those individuals who will be invited for personal interviews and only applicants who are interviewed will receive a response regarding their application status. Interview and relocation expenses are not eligible for reimbursement.

The District of Hawaii, U.S. District Court reserves the right to modify or withdraw this vacancy announcement, to fill the position any time before the closing date, or to fill more than one position from this vacancy, any of which may occur without prior written or other notice. If a subsequent vacancy of the same position becomes available within a reasonable time of the original announcement, the Clerk of Court may choose to select a candidate from the original qualified applicant pool.

Equal Focused Employer. The Court encourages applications from all qualified individuals and seeks a diverse pool of applicants in terms of race, ethnicity, national origin, sex, gender identity and expression, sexual orientation, age, languages spoken, veteran's status, disability, religion, and socio-economic circumstance. The court provides reasonable accommodation to applicants with disabilities. If you need reasonable accommodation for any part of the application or hiring process, please notify Human Resources at 808-541-1441. Determinations on requests for reasonable accommodation will be made on a case-by-case basis.

We value diversity, are committed to equity and inclusion, and support a workplace in which everyone is treated with dignity and respect.